



E Team

Situational Response



E Team is the leading emergency management solution with proven, real world experience to enable communication and collaboration among jurisdictions preparing for and responding to emergencies.

Proven Interoperability for Meeting Homeland Security Requirements

Emergencies are community events often without clearly delineated jurisdictional boundaries. Quickly and securely collaborating among jurisdictions is paramount to saving lives and protecting the health and safety of the public, responders and recovery workers. NC4's Situational Response solution, E Team, helps organizations meet Homeland Security requirements by enabling government entities to work seamlessly across agencies at all levels to prepare for, prevent, respond to and recover from incidents.

E Team provides organizations a platform from which they can enhance their ability to respond to and recover from incidents and events occurring within their jurisdiction by providing a common operating picture and resource management through a single collaboration platform. And, when incidents require cross-jurisdictional collaboration, E Team is the only incident management system with true built-in data sharing.

“...the way in which the E Team data sharing was designed and how it is implemented in the field just plain works.”

E Team is the leading commercial off-the-shelf (COTS) incident management solution with proven interoperability and real world experience to enable communication and collaboration among jurisdictions in preparing for and responding to emergencies.

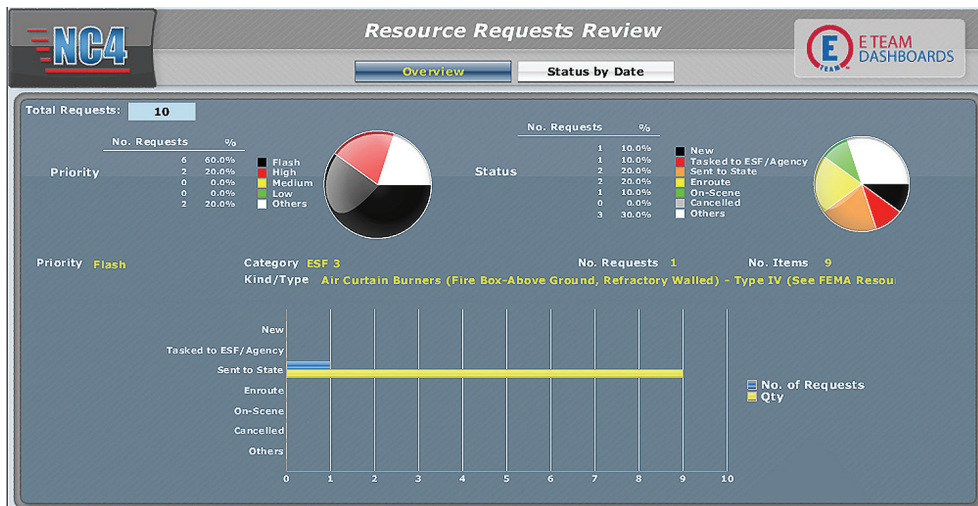
Situational Readiness

Benefits Spotlight

E Team has the most proven experience managing major emergencies and prominent events such as New York City's response to 9/11, hurricanes Charley, Frances and Ivan; the tsunami disaster; 2003 Northeast Blackout; Arizona and California wildfires; Salt Lake City and Athens Olympics; numerous Super Bowls; 2004 Democratic and Republican National Conventions; 2004 G8 Summit; 2005 Presidential Inauguration, 2006 World Soccer Cup, 2007 World Series and several National Governor's Conferences.

In addition to its proven track record, other benefits of using E Team include:

- ☐ Proven interoperability
- ☐ Proven analysis and reporting
- ☐ Proven ease of use
- ☐ Proven performance and scalability
- ☐ Proven GIS mapping
- ☐ Multi-vendor database support and the only Incident Management Solution available on Oracle platform



The E Team Analysis and Reporting Engine provides at-a-glance dashboard views of the key indicators necessary to manage an incident.

Unsurpassed Data Sharing

“Unlike other incident management solutions available, the way in which the E Team data sharing was designed and how it is implemented in the field just plain works. E Team data sharing is about collaboration – it’s designed to parallel the ICS structure, meeting the requirements of NIMS for escalation and demobilization. Incidents that typically start small and then begin to escalate can be easily passed to the next level, such as the county, via the E Team system. The ease with which E Team allows us to pass all the information collected on an incident is as simple as a click of a button. Moreover, we are able to define if we just require additional information about the incident or, if we need to pass the baton to the next level. E Team enables us to make this choice.”

Mike Augustyniak, NJSP
Office of Emergency Management
EOC Manager

Easy-to-use Emergency Management Solution

Built by experienced emergency management professionals for emergency managers, E Team is used by small cities, large municipalities and Federal Agencies in various settings, including emergency operation centers, fusion centers, intelligence gathering and threat assessment, public health, planned event management, and training and exercises.

The E Team solution provides a complete set of web-based incident management tools that are easy-to-use and bring efficiency to managing an emergency. From its intuitive user-friendly interface, to the ability to drill down to real-time information, E Team equips organizations with the information management tools necessary to protect and restore critical infrastructure and key resources. E Team brings organizations a common operational picture, based on real-time, historical and GIS mapping data, with powerful information management and reporting capabilities to enhance situational awareness for rapid decision making.

E Team’s reporting capabilities provide Emergency Management decision makers the key performance indicators needed to enhance situational awareness and measure progress towards their goal of securing life and protecting property. Through a variety of interactive report views, the E Team Analysis and Reporting Engine (ARE) highlights key performance indicators, improving your ability to analyze information and make informed decisions during an incident as well as for after action reviews. While other solutions use only text-based data for report generation that yield unimpressive visual reports, ARE uses the rich data contained within the E Team system to generate visually compelling reports.

E Team Features

- Instantaneous sorting and prioritization of critical report data for rapid analysis and common operational Situational Awareness
 - Common framework that enables true data sharing – interoperability and collaboration across local, regional, state and federal agencies...not just CAP alerts
 - Configurable position-based menus for easy system navigation
 - Target alerts to specific users
 - XML interface for integration with external systems
 - Support for the Incident Command System (ICS)
 - Facilitates NIMS compliance
 - Multiple configuration options to fit all needs – ASP, self-hosted, or hybrid
-



The CPOG works directly with customers through the entire product lifecycle, from the initial needs consultation and assessment, through the installation process, to training and exercises, to being onsite to support activations.

Supporting customers through the entire product lifecycle

NC4's Customer Performance and Operations Group (CPOG) staff consists of highly-trained program managers and technical staff, many of whom are certified Emergency Managers. The CPOG works directly with customers through the entire product lifecycle, from the initial needs consultation and assessment, through the installation process, to training and exercises, to being onsite to support activations. It is the combination of E Team's thorough incident management capabilities, paired with the high-level of services offered by the CPOG that help organizations maximize the usage of their system, bringing the lowest total cost of successful ownership of any incident management system available in the market today.

The CPOG offers a wide range of support services to optimize your implementation and help maximize your preparedness and response capabilities. Programs also address various aspects of crisis management, including the Incident Command System (ICS), National Response Plan (NRP) and National Incident Management Systems (NIMS).

Support Center

NC4 has a dedicated Support Center managing support requests 24x7. The Support Center is staffed with knowledgeable individuals skilled in handling E Team, ESA and ESP applications. In addition, customers may take advantage of the online tracking system on the NC4 Support site which allows them to conveniently submit support requests and monitor resolution progress.

A solution to fit every need

NC4 provides the E Team application in a Standard or Enterprise version to support various operations. Each offering provides sophisticated incident management functionality, allowing users to share a common operational picture in the form of standardized summaries, reports, requests, notifications, directives, annotated maps and a resource tracking utility.

E Team Standard provides a common operating picture and resource management through a single collaboration platform for small to medium organizations.

E Team Standard includes:

- Incident and Emergency Event reporting
- Resources and Critical Assets management
- Infrastructure status reporting on hospitals and shelters
- Agency Situation reporting for high-level overview of disaster's impact
- Duty logs for recording all significant activities and actions taken during a shift
- Planned Events and Activities reporting
- Call Center tracking
- Vendor tracking
- Critical infrastructure tracking of hospitals, shelters, roads, transit, and utilities
- Jurisdiction Situation reporting for high-level overview of available information
- Action Planning for managing objectives or missions

E Team Enterprise is a comprehensive solution for large organizations with multi-discipline operations that require regional interoperability during area-wide crisis.

E Team Enterprise includes the E Team Standard modules plus:

- Case Management to support disaster recovery efforts
- Damage Assessment for determining location, nature and severity of damage
- Hazmat Tier II reporting of detailed data on facilities that house Tier II chemicals
- Public Information reporting for coordinating the release of information

Robust security meets NIST requirements

E Team complies with NIST security guidelines as required by federal entities to obtain Certification & Accreditation. E Team security features support lock out after unsuccessful log in attempts, strong password security, and various logging requirements. Password security includes the use of strong alpha numeric passwords and password expiration practices.

More about NC4

NC4 delivers Situational Readiness solutions that empower government and businesses with accurate, timely and secure information to manage uncertainty.

NC4's External Situational Awareness (ESA) service alerts members of events and incidents that may impact business operations. Drawing on its partnerships with government and law enforcement agencies, NC4's Incident Monitoring Centers (NIMCs) track global events 24x7, providing early, real-time notifications.

NC4's Situational Response offering, E Team, is a robust platform for effective incident management and reporting. It allows cross-jurisdictional information sharing, empowering emergency management personnel with a common operating picture. With proven real world experience, E Team enables rapid response to crisis situations as well as effective management of non-emergency activities.

NC4's Extranet Secure Portals (ESP) product provides a Software as a Service (SaaS) solution, bringing government agencies and corporations a common platform for secure communication and collaboration. The ESP solution allows diverse organizations to share critical information, such as Controlled Unclassified Information (CUI), through highly secure, compartmented, web-accessible portals.

To learn more about how NC4 can benefit your organization, visit www.nc4.us.



100 N. Sepulveda Blvd.
El Segundo, CA 90245
877-624-4999
www.nc4.us

©2010 NC4