



E Team

Comprehensive COTS Solution for Small to Medium Operations

E Team Standard is a comprehensive, commercial off-the-shelf (COTS) incident management solution for small to medium organizations that need to manage planned and unplanned events and incidents. E Team Standard provides local government agencies a platform to enhance their ability to respond to and recover from incidents and events occurring within their jurisdiction by providing a common operating picture and resource management through a single collaboration platform.

Built by experienced emergency management professionals for emergency managers, E Team Standard enables a quick response to any crisis situation, aiding local government agencies to deliver a coordinated response based on real-time and historical information. It provides significant collaboration and interoperability benefits to organizations, allowing users to share a common operational picture of standardized summaries, reports, requests, notifications, directives, annotated maps and a resource tracking utility. And, should the need arise to collaborate with neighboring jurisdictions, E Team-to-E Team data sharing can be purchased as an optional added feature, configured to support incident information sharing with other E Team-enabled organizations.

E Team Standard provides:

- Emergency and Planned Event reporting
- Incident reporting
- Resources and Critical Assets management
- Agency Situation reporting for high-level overview of disaster's impact on an agency's ability to perform response operations
- Duty logs for recording all significant activities and actions taken during a shift
- Call Center tracking
- Vendor tracking of critical information on suppliers whose products or services may be required during an activation
- Infrastructure Reports for tracking status of critical infrastructure elements such as hospitals, shelters, roads, transit, and utilities
- Jurisdiction Situation reporting for high-level overview of available information
- Action Planning for managing objectives or missions

E Team Standard is structured to fully support operations along organizational functions and roles defined by the government standard National Incident Management System (NIMS), and meets the operational requirements for command, operations, planning, logistics and finance/administration organizational units.

Situational Readiness

Situational Response

E Team Standard



E Team Standard provides a common operating picture for an effective situational response.

E Team Standard benefits:

- Support for either Microsoft SQL or Oracle 10g
- Web-enabled requiring no additional client software other than Microsoft IE 6.2+ browser
- Customizable position-based menus simplify user interface
- Fully supports operations along the NIMS-defined organizational functions and roles
- ESRI ArcIMS included, providing the best GIS and mapping functionality available
- Supports multiple methods of notification (alerts), including email and mobile devices
- Comprehensive situation reporting capabilities
- Multiple layers of security and access control built in

In addition, E Team Standard includes the E Team Analysis and Reporting Engine (ARE) Standard Package. ARE provides high-level snapshots of the key indicators necessary to manage an incident through a variety of interactive report views of the detailed E Team data captured during an event. This decision support tool provides insight into areas that need attention, helping managers make informed decisions on a daily basis and in times of crisis.

Optional Back-up support

Data Replication Services (DRS) for redundancy is an optional E Team Standard feature. DRS provides the tools and technology to configure your system for local or ASP hot back-up support. NC4 recommends that all customers have some level of back-up and/or redundancy for their E Team infrastructure.

Optimizing your investment

With extensive experience in incident management operations and system development, NC4's Customer Performance and Operations Group's (CPOG's) program managers and technical staff, many of whom are Certified Emergency Managers (CEM), can provide innovative and cost-effective programs to meet your unique requirements. The CPOG offers a wide range of support services to optimize your implementation and maximize your preparedness and response capabilities. Programs also address various aspects of crisis management, including the Incident Command System and NIMS.

We also offer comprehensive and professionally prepared training courses to get your organization rapidly up and running with E Team. Courses include: IT-oriented Application Administration; Configuration and Power User instruction for key operational personnel to learn the full capabilities of the application and how to configure the system for operational use; End User function-based training; and Train the Trainer to enable your training staff to deliver customized E Team training to your personnel.

Support Center

NC4 provides a dedicated Support Center managing support requests 24x7. The Support Center is staffed with knowledgeable individuals skilled in handling E Team, ESA and ESP applications. In addition, customers may take advantage of the online tracking system on the NC4 Support site which allows them to conveniently submit support requests and monitor resolution progress.



NC4 consistently receives high ratings on the Support Center for prompt service, excellent communication during an event or activity and personable staff member performance.

More about NC4

NC4 delivers Situational Readiness solutions that empower government and businesses with accurate, timely and secure information to manage uncertainty.

NC4's External Situational Awareness (ESA) service alerts members of events and incidents that may impact business operations. Drawing on its partnerships with government and law enforcement agencies, NC4's Incident Monitoring Centers (NIMCs) track global events 24x7, providing early, real-time notifications.

NC4's Situational Response offering, E Team, is a robust platform for effective incident management and reporting. It allows cross-jurisdictional information sharing, empowering emergency management personnel with a common operating picture. With proven real world experience, E Team enables rapid response to crisis situations as well as effective management of non-emergency activities.

NC4's Extranet Secure Portals (ESP) Group is a Software as a Service (SaaS) provider, bringing government agencies and corporations a common platform for secure communication and collaboration. The ESP solution allows diverse organizations to share critical information, such as Controlled Unclassified Information (CUI), through highly secure, compartmented, web-accessible portals.

To learn more about how NC4 can benefit your organization, visit www.nc4.us.