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Dallas County Deploys NC4’s E Team

Incident Management Software Program Provides a Common Operating Picture

EL SEGUNDO, Calif. – November 27, 2007 – NC4, Inc., a leader in situational awareness, incident monitoring, crisis management, and secure collaboration, today announced that Dallas County’s Office of Security and Emergency Management, in conjunction with the Dallas Urban Area Security Initiative (UASI) has deployed E Team to enhance emergency preparedness throughout the region. This deployment allows counties and jurisdictions within the UASI to extend their crisis management capabilities and ensures information-sharing among Emergency Operation Centers (EOCs) throughout North Central Texas.

“During a disaster, it is imperative that we move from response to recovery as quickly and seamlessly as possible,” said Robie Robinson, director of security and emergency management, Dallas County, Texas. “To expedite the response/recovery times, we decided to implement a common incident management software program that enables vital information sharing across the region – thus increasing the efficiency and accuracy of threat, incident, and recovery information.”

Funded via a Department of Homeland Security grant, Dallas County implemented six locally-hosted systems which work together with a series of Application Service Provider (ASP) implementations to allow the UASI to share critical information in real time. E Team provides users in North Central Texas with a common operational picture through standardized summaries, reports, requests, notifications, directives, and annotated maps, as well as a resource tracking utility.

E Team also provides the region with a complete set of Web-based incident management tools such as geographic information system capabilities, instantaneous sorting and prioritizing of critical data, as well as a common framework for information sharing.

“E Team empowers cooperation, coordination, and collaboration,” Robinson said. “It has the right functionality, usability, and robust design, all rolled into one easy-to-use platform. It is the right solution for Dallas County and the surrounding areas. E Team allows us to deliver on our mission – to protect citizens from all hazards by providing and coordinating resources, expertise, leadership, and advocacy through a comprehensive, risk-based security and emergency management program of prevention, mitigation, preparedness, response, and recovery.”

E Team Connect

Considering the requirements of smaller organizations that have little to no IT support, NC4 offers the E Team Connect incident management solution – an entry-level version of E Team delivered through the ASP. Affordably priced, E Team Connect provides the necessary modules for incident management and is ideal for agencies with little to no internal information technology support. The solution empowers agencies to share information with surrounding jurisdictions during an area-wide crisis.

E Team Demonstration

NC4 will demonstrate E Team and E Team Connect December 3-7 in San Antonio, Texas at the Texas Homeland Security Conference. Sponsored by the Governor's Division of Emergency Management, the conference is one of the premier training events for emergency management and homeland security professionals in the United States. The Texas Homeland Security Conference provides over 100 workshops and classes on topics such as border operations, technical training, and emergency management. NC4 representatives will be available at booth #407 for demonstrations and interviews.

About NC4

NC4, through its incident monitoring centers, improves the Situational Awareness to both business and government clients by providing real-time, global, 24x7 proactive incident information and alerts. NC4 issues timely, relevant, and personalized alerts covering incidents near an organization's key locations that may impact life and safety, physical assets, and continuity of operations. This includes incidents such as transportation, severe weather, hazmat, law enforcement, fire, terrorism, and other incidents that have the potential to cause disruption.

Additionally, NC4 provides Situational Response through its E Team offering, which provides sophisticated software and planning tools to enable emergency managers to effectively process the massive amounts of information generated during a major event, crisis, or disaster. E Team's Windows-based, browser-accessible software has been used for project management during events ranging from 9/11, multiple Olympics, and political conventions to hurricanes and other natural disasters.

NC4 also provides Secure Communications and Collaboration through its ESP offerings. ESP is an application service provider that provides government agencies and corporations with a common platform for secure communication and collaboration. ESP provides a thorough security solution for diverse organizations to share Sensitive but Unclassified (SBU) information through highly secure, compartmented, Web-accessible portals.

For more information, see www.nc4.us.

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