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NC4 Announces E Team Connect

New Version Delivers Affordable Solution for Small Emergency Management Operations

EL SEGUNDO, Calif. – November 7, 2007 – NC4, Inc., a leader in situational awareness, incident monitoring, crisis management, and secure collaboration, today announced E Team Connect – an easy to use, affordable incident management system for small agencies that want control over their own system. E Team Connect supports the management of localized, all-hazard emergency events and incidents, and empowers agencies to share information with other agencies in surrounding jurisdictions during an area-wide crisis. Delivered through the Application Service Provider (ASP) model, E Team Connect is ideal for agencies that have little to no internal IT support. The NC4 solution provides sophisticated incident management functionality, allowing users to share a common operational picture in the form of standardized summaries, reports, requests, notifications, directives, annotated maps, and a resource tracking utility.

“Emergency management is a priority for Russell County, though we don’t have unlimited funding to support the effort,” said Chance D. Corbett, director, Russell County Office of Homeland Security/Emergency Management. “NC4’s E Team Connect provides the robust functionality to prepare for all emergencies and manage through them, while allowing Russell County to live within its budget.”

The E Team emergency management application enables organizations to respond quickly to any crisis situation and deliver coordinated responses based on real-time and historical information. It provides emergency response organizations with a tool to help people make the right decisions at the right time based on the right information. E Team delivers significant collaboration and interoperability benefits to Federal, state, and local government agencies, interagency task forces, as well as other organizations that must manage and respond to emergency incidents of every type.

Built by experienced emergency management professionals for emergency managers, E Team Connect is structured to fully support operations along the organizational functions and roles defined by the government standard National Incident Management System (NIMS). E Team Connect meets the basic operational requirements needed for command, operations, planning, and logistics organizational units – allowing a small jurisdiction to conduct operations with a standard configuration while enabling data sharing with surrounding jurisdictions and/or any other E Team-supported agency. E Team Connect includes the following modules: emergency event reporting, incident reporting, resource requests utility, infrastructure status reporting on hospitals and shelters, agency situation reporting, and duty logs. In addition, E Team Connect includes the core functionality of E Team Enterprise, such as data sharing for regional solutions, configurable organization charts, position-based menus, dynamic Geographical Information System (GIS) mapping, and alerting.

“Small municipalities and counties, such as Lee County in Alabama, need reasonably priced incident management system capabilities that equip us to handle varied types of emergencies,” said Della Matthews, interim director, Lee County Emergency Management Agency. “With E Team Connect’s affordable and comprehensive capabilities, we feel prepared to track incidents efficiently and manage resources effectively.”

Configuration and Pricing

NC4 delivers E Team Connect in either an ASP-only configuration or ASP Primary with a local self-host back-up option for six users with surge capacity up to 12 users. The ASP-only configuration has an affordable yearly operational cost of \$4,900, which covers the annual subscription. There is an additional first year set-up fee of \$5,000. Organizations also have the option to purchase ASP Primary with the local self-host back-up option that functions even when the Internet is not available. NC4 manages this appliance remotely, minimizing the need for IT support. Pricing for this option is \$10,400 for the hardware and software, plus a \$3,000 yearly support fee.

“No organization should compromise emergency management due to budget or IT challenges,” said Jim Montagnino, president, NC4. “E Team Connect enables organizations of all sizes to respond quickly and appropriately to any crisis. It equips all organizations with the ability to conduct NIMS-compliant emergency management procedures including the ability to share critical information with other E Team-connected jurisdictions.”

E Team Connect Demonstration

NC4 will demonstrate E Team Connect November 12-14 in Reno, Nev. at the International Association of Emergency Managers (IAEM) 55th Annual Conference & Emergency Management and Homeland Security Expo (EMEX) 2007. The IAEM Annual Conference provides a forum for all levels of government, private sector, public health, and related professions to exchange ideas and best practices regarding the latest trends, tools, and technology in emergency management and homeland security. NC4 representatives, including members of the Customer Performance and Operations Group, as well as Certified Emergency Managers, will be available onsite during exhibit hours at booth #510 for demonstrations and interviews.

About NC4

NC4, through its incident monitoring centers, improves the Situational Awareness to both business and government clients by providing real-time, global, 24x7 proactive incident information and alerts. NC4 issues timely, relevant, and personalized alerts covering incidents near an organization's key locations that may impact life and safety, physical assets, and continuity of operations. This includes incidents such as transportation, severe weather, hazmat, law enforcement, fire, terrorism, and other incidents that have the potential to cause disruption.

Additionally, NC4 provides Situational Response through its E Team offering, which provides sophisticated software and planning tools to enable emergency managers to effectively process the massive amounts of information generated during a major event, crisis, or disaster. E Team's Windows-based, browser-accessible software has been used for project management during events ranging from 9/11, multiple Olympics, and political conventions to hurricanes and other natural disasters.

NC4 also provides Secure Communications and Collaboration through its ESP offerings. ESP is an application service provider that provides government agencies and corporations with a common platform for secure communication and collaboration. ESP provides a thorough security solution for diverse organizations to share Sensitive but Unclassified (SBU) information through highly secure, compartmented, web-accessible portals.

For more information, see www.nc4.us.

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